



1 COURSE OUTLINE

Course: Building High Performance Teams

Contact Hours: 12 Contact Hours

Pre-requisite: None

1.1 Abstract

This training course in building high performance teams provides managers help in developing their team leadership skills and unleashing the talent of each individual team member. This course will allow you to gain a comprehensive understanding of all essential features of effective team building, and gain skills in using them expertly in building perfect teams.

1.2 Target Audience

Professionals responsible for leading and directing teams.

1.3 Learning Outcomes

- Recognise the five stages of team development
- Inspire and motivate team members
- Build teamwork by applying the twelve characteristics of an effective team
- Promote trust and rapport by exploring your team player style, and find how it impacts group dynamics
- Recognise the key elements that move a team from involvement to empowerment, and give these elements to your team
- Develop strategies for dealing with team conflict and common problems
- The importance of effective communication
- Creative Thinking and Problem Solving